

Provider-Based or Hospital-Based Outpatient Clinics FAQs

What is provider-based billing?

Provider-based billing is a type of billing for services rendered in a hospital outpatient department including a medical office. This billing model is also known as hospital-based outpatient billing.

How does provider-based billing affect the billing process?

Provider-based status is a Medicare status for hospitals and clinics that meet specific Medicare regulations and requires that we bill Medicare in two parts. For patients with certain insurance coverage, your billing statement for each visit or service you receive will show:

- One charge for the professional services rendered by the provider you see; and
- One charge for the facility, which covers the use of the room and any medical or technical supplies, equipment and support staff

For most patients, both charges add up to the same amount previously charged to all patients for the same service.

Will this affect my co-pays, co-insurance or deductibles?

Depending on the clinical service being provided, additional out-of-pocket expenses may be incurred in the provider-based clinic. Co-insurance and deductibles may be covered by a secondary insurance policy. Check with your benefits or insurance company for details.

How will I know if a clinic is a provider-based or hospital-based outpatient clinic?

These clinics will have signage reflecting that the clinic is a department of Greenwood Leflore Hospital and indicate you are walking into a department of the hospital.

Will there be a change in how I receive care?

You will continue to receive excellent quality care from the same providers who you have come to know and trust. Scheduling for appointments and tests will not change.

Where can I call with my financial questions or concerns?

If you have questions, please contact the Patient Accounts Department at 662-459-1158. If you received services and have questions pertaining to your statement, please call the telephone number listed on your bill.

What can I do if I have difficulty paying for healthcare services?

To discuss available options, you can contact a patient account representative at 662-459-1750, or visit their office located inside the main hospital building.

Which Greenwood Leflore Hospital clinics are “Provider-Based” or “Hospital-Based” departments?

- Greenwood Gastroenterology Center
- Greenwood Neurology Clinic
- Lucas Surgical Group



Greenwood Leflore Hospital