

VISITOR GUIDELINES

(Children under age 12 may not visit patients or accompany them to appointments anywhere in the hospital.)

We ask that individuals refrain from visiting in these situations:

- If you have tested positive for COVID-19 in the last 10 days, are currently waiting on results of a COVID-19 test, or are isolating because you may have been exposed to a person with COVID-19.
- If you have any signs or symptoms of a respiratory infection in the past 48 hours, including fever; cough; sore throat; shortness of breath or difficulty breathing; chills; repeated shaking with chills; muscle pain; new onset of fatigue, nausea or vomiting; diarrhea; new loss of taste or smell.
- If you have had contact with known or suspected COVID-19 patients.

Adult Inpatients are permitted visitation from 9 a.m. – 7 p.m. Family and friends can be rotated throughout these visiting hours, but only TWO people can visit at a time. Exceptions include the following circumstance:

- The physician will write a specific order that addresses the number of visitors permitted for "end of life" care.
- ONE visitor is allowed to spend the night.

Adult ER Patients are permitted ONE visitor. Any more than ONE visitor will require physician approval. The only exception is for patients 26 years of age and under who are still covered by their parents' insurance. In this case, both parents or legal guardians are permitted to visit at the same time.

Pediatric ER Patients are permitted TWO visitors, but both must be parents, guardians, or caregivers.

Surgery Patients (Adults) may have ONE visitor before and during the procedure for both inpatients and outpatients.

Surgery Patients (Pediatric) may have TWO visitors, but both must be parents, quardians or caregivers.

Outpatient Procedures Adult patients who have an appointment at a GLH–based procedure unit may be accompanied by ONE adult visitor. It is the provider's preference as to whether the visitor can accompany the patient during the procedure.

Clinic Appointments Adult patients who have an appointment at a GLH–based clinic may be accompanied by ONE adult visitor. It is the provider's preference as to whether the visitor may accompany the patient in the exam room.

Inpatient COVID-19 & All Other Inpatients in Isolation may have up to TWO designated visitors at a time during visiting hours. Visitors are not allowed to stay overnight with COVID-19 patients unless the patient has mental status issues or significant disabilities. In that case, a family caregiver may stay with the patient, and the caregiver may switch during the stay. For an end-of-life situation, visitation is limited to family and clergy. Visitors will be given specific instructions to adhere to during their visit. Visitors who do not follow personal protective equipment (PPE) guidelines will be asked to leave the premises to protect the safety of our patients and staff.

Clergy Visits Every effort will be made to grant requests from a patient or family member for a visit from a chaplain, Eucharistic minister, community clergy, or other spiritual leader.