



Greenwood Leflore Hospital

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MEMO

To: All Employees and Medical Staff
From: Gary G. Marchand, Interim Chief Executive Officer
Subject: Greenwood Leflore Hospital Revises Viability Plan
Date: September 1, 2022

We have previously informed you of our efforts to affiliate with a larger healthcare system for the benefit of the long-term operations of GLH services. These efforts are continuing and we are now able to inform you that UMMC has submitted a proposal for future operations.

In mid-August hospital operations came to a halt as a result of the manhole blockage that backed up into the underground crawl spaces of the hospital. Following the sewer line event, we reopened outpatient and limited inpatient services while committing to stop the use of higher cost contract labor. As we emerged from the Emergency Operations Plan, it became apparent that the revenue losses we incurred during the shut-down significantly impacted GLH's plans to operate its services until a lease could be finalized. The viability plan we previously had in place was interrupted by this unfortunate event. The estimated loss of revenue related to this event requires that we revise our previous plans. The objective continues to be to operate GLH services into or through the month of December.

As a result, the hospital is adjusting its operations to eliminate all forms of premium pay and assure only safe, quality services remain available, as follows:

- The ICU will remain closed due to a shortage of skilled staff. Employed staff represent 40% of staffing needed to provide safe, quality care on a day-to-day basis. Staff from the ICU will be allowed to fill vacant positions in the Emergency Department or on medical/surgical units.
- The Labor & Delivery unit, including the Newborn Nursery, will remain closed due to a shortage of skilled staff. Employed staff represent 15% of staffing needed to operate the services on a day-to-day basis. Again, in a safe and consistent manner.
- The Magnolia Medical and Ryan White clinics will be closing due to low volume for the primary care services and low volume of Ryan White patients.
- The After Hours Clinic will be closing and providers will be consolidated with Fast Track services in the Emergency Department. After Hours Clinic provides episodic care similar to Fast Track services.
- Ancillary and support staff will also be reduced due to the above service closures.

We estimate 20 full-time and 20 part-time staff will be subject to a reduction-in-force, based on an assessment of needed skills and remaining workload.

In addition, discussions are being held with vendors to determine if adjustments can be made to the prices of supplies and services until such time as a lease is finalized.

I will continue to keep you posted as we navigate this process and ensure hospital services remain available for our community. Thank you for all you do for the patients we serve.